

AUDIO RESPONSE TELLER
405-737-7482
ACTION CODES

SHARE TYPES

01 REGULAR SHARES
02 CHRISTMAS CLUBS
03 SPECIAL ACCOUNTS
05 MINIMUM BALANCE
40 SHARE DRAFTS

BALANCE INQUIRIES

30 SHARE DRAFT ACCOUNT BALANCE
31 SHARE ACCOUNT BALANCE
32 LOAN BALANCE
33 CERTIFICATE BALANCE

SHARE DRAFT ACCOUNT INQUIRIES

40 LAST 5 CHECKS CLEARED
41 LAST DEPOSIT
42 CHECKS CLEARED BY CHECK NUMBER

TRANSACTIONS

10 TRANSFER FROM SHARE TO SHARE DRAFT
OR SHARE DRAFT TO SHARE

DIVIDEND AND INTEREST

60 YEAR-TO-DATE DIVIDENDS
61 YEAR-TO-DATE INTEREST PAID
62 PRIOR YEAR DIVIDENDS
63 PRIOR YEAR INTEREST PAID
64 LAST DIVIDEND AMOUNT

What is the ART Service?

ART stands for Audio Response Teller, a free service offered by Midwest City Credit Union which allows you to access your accounts from any touch-tone telephone. To use this service all you need is:

- * A touch-tone telephone
- * Your credit union account number
- * The last 4 digits of the Primary's SSN
- * The List of Action Codes Listed Above

This service is available to you 24 hours a day, 7 days a week. The system will assist you with your transactions through voice prompts when to enter action codes and dollar amounts; repeating transactions back to you for verification of accuracy.

HISTORY

50 LAST 5 SHARE DRAFT DEPOSITS
51 LAST 5 SHARE DEPOSITS
52 LAST 5 SHARE WITHDRAWALS
53 LAST 5 ATM TRANSACTIONS
54 LAST 5 ACH DEPOSITS
55 LAST 5 ACH WITHDRAWALS
56 LAST 5 PAYROLL DEPOSITS

SERVICES

70 LOBBY HOURS

OTHER CODES

ESCAPE CURRENT ACTION
96 CHANGE ACCESS CODE
98 TERMINATE CALL
99 FOR ASSISTANCE

(POUND SIGN = #)

ACH DEPOSIT = PAYROLL DIRECT DEPOSIT

What Does ART Do?

This service can assist you with many transactions, minimizing the time you spend at the credit union. You can make transactions and inquiries anytime from home or on the road. Transactions include:
* Up-to-date balances on shares, share drafts and loans.
* Transfers between shares and share drafts
* Cleared share drafts and ACH items
* Loan payoff amounts on current loans
* Year to date dividends and interest

Is ART Safe to Use?

In order to use the Audio Response Teller System, you must know your member (account) number and Primary's SSN. Safety is insured due to the fact that telephone transactions can only be done on your personal account. ART cannot transfer money to another person's account without your direct authorization.